

FHCA 2019 Annual Conference & Trade Show

CE Session #36 – Mega Session - Fireside Chat: AHCA Update

Wednesday, August 7 – 8:30 to 10:00 a.m.

Windermere YZ

Seminar Description:

Don't miss this opportunity to hear from, Mary Mayhew, Florida's new Secretary of the Agency for Health Care Administration, during this Mega Session. Secretary Mayhew will express her vision and expectations of skilled nursing centers and regulators in Florida to ensure residents receive the best possible care. She will share her perspective on policy development and the importance of a good relationship and excellent communication between providers and regulators so that Florida's long term care centers continue to be national leaders in quality of care. Updates within the Agency will also be discussed.

Presenter Bio(s):

Mary Mayhew currently serves as the Secretary for the Agency for Health Care Administration in Florida and was appointed by Governor Ron DeSantis in January 2019. Most recently, Mayhew served as the deputy administrator and director of Medicaid and the Children's Health Insurance Program for the Centers for Medicare and Medicaid Services. Previously Mayhew was appointed by Governor Paul R. LePage in 2011 to be the Commissioner of the Department of Health and Human Services, Mayhew served more than six years at the helm of Maine's largest state agency. She managed many of the state's most vital programs, including MaineCare (Maine's Medicaid program), Aging and Disability Services, Child Welfare, Adult Protective Services, Substance Abuse and Mental Health Services, Food Stamps (SNAP), Temporary Assistance for Needy Families (TANF), child support enforcement, agency licensure and public health. As commissioner, Mayhew implemented innovative reforms in Maine's Medicaid program, focused on improved care coordination and data-informed health care decision-making.

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Secretary Mary Mayhew
Agency for Health Care Administration

August 7, 2019



Florida Nursing Home Quality

- Significant Improvements since 2015
 - 35% decline in antipsychotic medications
 - 92% decline in restraint use
 - 61% decline in infections
- Staffing levels exceed peer states
 - 4.55 compared to 3.74-4.34
 - Peers: IL, OH, NY, CA, PA, Tx
- Florida has:
 - 21 Medicaid providers receiving the Governor's Gold Seal Award for Excellence in Long-Term Care;
 - 331 providers are accredited by the Joint Commission;
 - 101 hold the American Health Care Association Silver or Gold National Baldrige-Based Quality Award.



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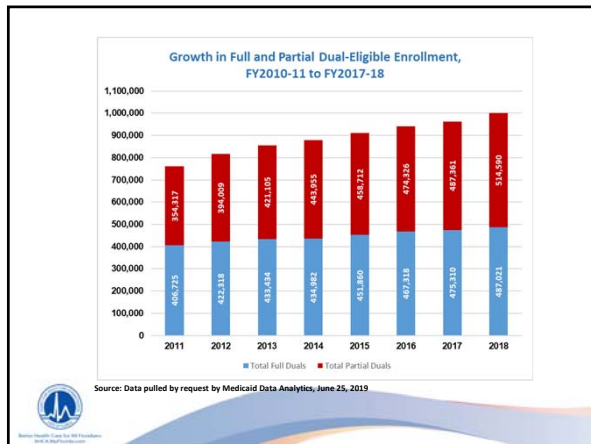
Fiscal Year 2019-2020 Total State Budget Compared to Medicaid Appropriations



Source:
2019-20 GAA



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Home and Community Based Services Waivers

- **Purpose:** allow state Medicaid programs to cover services traditionally viewed as "long-term care" and provide them in a community setting to individuals instead of nursing home, hospital, or Intermediate Care Facilities for the Developmentally Disabled (ICF/DD).
- Under 1915(c) waivers, state can established a fixed number of slots to limit program enrollment based on funding, etc.

Name	Total Enrolled	Waitlist
Long-Term Care Managed Care	110,379	~ 57,000
iBudget	~ 34,000	~ 22,000

Confronting Industry Challenges

- Average profit margin for Florida nursing centers is 0.86% (based on most recent cost reports)
- 271 facilities with negative margins
- Since 2016, CNA wages are up over 12%; Housekeeping wages are up almost 5%.
- Average Nursing Center Occupancy is 87.5% -- over half of providers have occupancy levels 90% or higher.

Focused Medicaid Program Goals



REDUCE POTENTIALLY PREVENTABLE EVENTS (PPEs)

- Reduce potentially preventable Admissions by an average of 22%
- Reduce potentially preventable Emergency Dept. Visits by an average of 14%



IMPROVE BIRTH OUTCOMES

- Reduce Primary Cesarean Section (C-section) Rate by an average of 12%
- Reduce Rate of Neonatal Abstinence Syndrome (NAS) by an Average of 15%



IMPROVE CARE TRANSITIONS

- Increase the percentage of enrollees receiving long-term care services in their own home or the community to 75%
- Reduce the percentage of enrollees receiving long-term care services in a nursing facility to 25%



IMPROVE ACCESS TO DENTAL CARE

- Increase the percentage of Annual Dental Visits by an average of 3% year-over-year above the target
- Increase the percentage of Preventative Dental services by an average of 1% year-over-year above the target



Health Quality Assurance

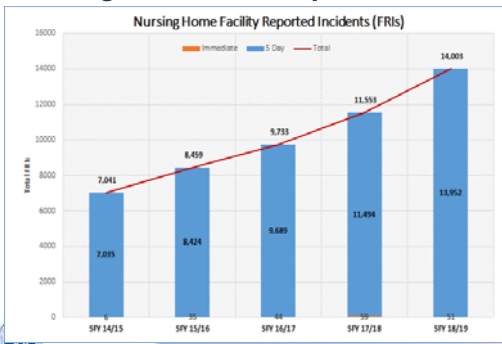


Federal Nursing Home Focus

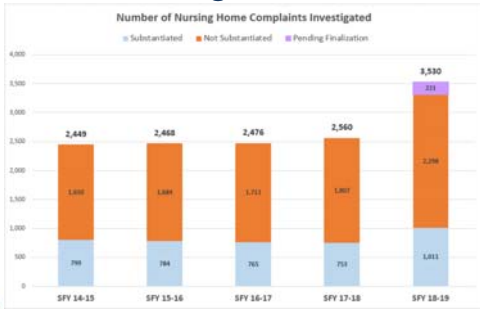
- US Senate Hearings
- Health and Human Services (HHS) Office of Inspector General
 - Claims Data Analysis
 - Indications of Nursing Home Abuse and Neglect
- CMS Strategy to Improve Nursing Home Oversight
 - State Oversight and Consistency
 - Abuse Reporting and Investigation
 - Data-driven Approach: Expand Data Considered
 - Patients Over Paperwork: Risk-based Surveys
 - Sufficient Resources to Support Regulations



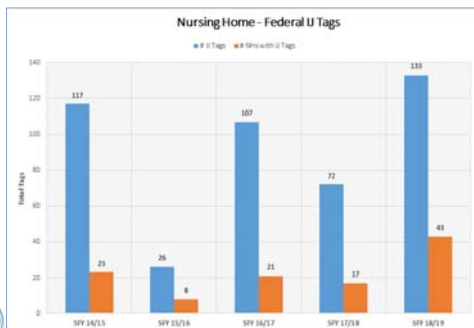
Nursing Home Federal Reported Incidents



Nursing Home Complaint Investigations



Nursing Home Immediate Jeopardy Cases



Immediate Jeopardy Cases

- Increase in Immediate Jeopardy Cases
 - Accidents
 - CPR
 - Quality of Care
 - Abuse
 - Infection Control
 - Quality Assurance and Performance Improvement (QAPI)



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Top Nursing Home Deficiencies

- Areas of Concern:
 - Infection Control
 - Care Pans
 - Food Sanitation
 - Drug Storage
 - Providing Services for Highest Practicable Well Being



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Emergency Power



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